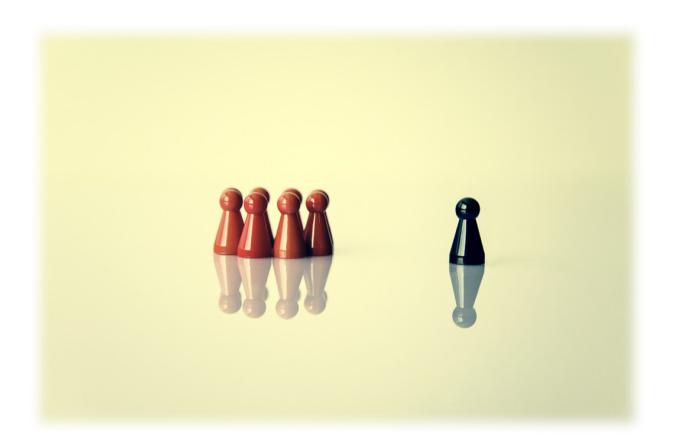
# LEADERSHIP & TEAMWORKING



DR. HALIMAH MOHD YUSOF



#### **COURSE LEARNING OUTCOME**

At the end of the course, students should be able to demonstrate professional sense of shared purpose on attitude and behavior of leadership and work group.



#### **LEADERSHIP**



THE BEST OF ALL LEADERS IS THE ONE WHO HELPS PEOPLE.

SO THAT, EVENTUALLY THEY DON'T NEED HIM.

THEN COMES THE ONE THEY LOVE AND ADMIRE.

THEN COMES THE ONE THEY FEAR.

THE WORST IS THE ONE WHO LETS PEOPLE PUSH HIM AROUND.

WHERE THERE IS NO TRUST, PEOPLE WILL ACT IN BAD FAITH.
THE BEST LEADER DOESN'T SAY MUCH, BUT WHAT HE SAYS
CARRIES WEIGHT.

WHEN HE IS FINISHED WITH HIS WORK, THE PEOPLE SAY; IT HAPPENED NATURALLY.

**LAO TZU (550 BC)** 



## WHAT IS LEADERSHIP?



"The art of getting people to do what they really don't want to do and don't feel equipped to do against a timeline they don't believe in, with risks that scare them, to achieve an objective they believe at the beginning to be impossible."

— Eric Gregory



#### **LEADERSHIP**

# is a process whereby an individual influences a group of individuals to achieve a common goal.

-Northouse (2013)



#### **MANAGERS VS LEADERS**

**Managers** 

Focus on things

Do things right

Plan

**Organize** 

**Direct** 

**Control** 

Leaders

Focus on people

Do the right

things

**Inspire** 

Influence

**Motivate** 

**Build** 





Who leaders ARE
What leaders KNOW
What leaders DO



#### INNER HABITS AND QUALITIES OF A TRUE LEADER

Knowledgeable

**High Emotional intelligence** 

**Professional** 

Positive mental attitude

Delegate

Self-confidence and self-

reliance

Decisiveness

Challenge people to think



#### INNER HABITS AND QUALITIES OF A TRUE LEADER

Honesty & Integrity Measure & reward

performance

Communicate

effectively Provide continuous feedback

Make others feel safe

to speak up

Properly allocate and deploy

talent



#### INNER HABITS AND QUALITIES OF A TRUE LEADER

Inspire others: Lead by

example

Willingness to change & consider new opportunities

Creativity in searching for new solutions

Faithfulness, mercifulness, empathy &

fairness

Persistence & determination in challenging situations



#### LEADERSHIP STYLES



#### Autocratic

Control over all decisions.

Takes very little inputs from team members.

Use people to reach goal.













#### Laissez-Faire

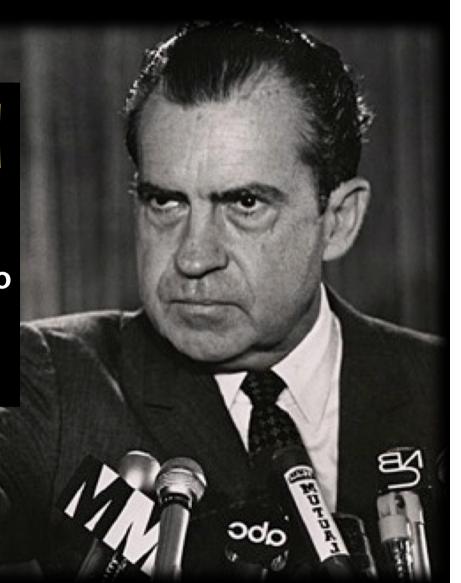
Passive attitude
Offers help only when asked.
No pressure toward achievement.



Use Reward and Punishment.

Monitor people to see that they do the expected.

Maintain status quo



#### Transformational



Visionary.

Challenge team to do exceptional things.

Capable of charting new courses for their organization







#### ETHICAL LEADERSHIP



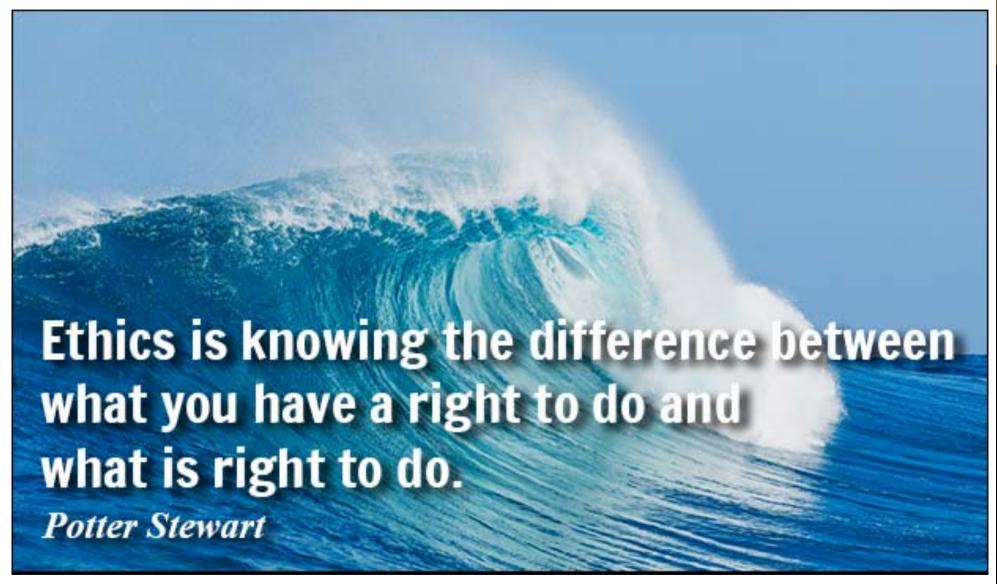
#### **LEADERSHIP & ETHICS**

Has to do with what leaders do and who leaders are

It is concerned with the nature of the leaders' behavior and their virtuousness

What choices leaders make and how they respond in a particular circumstance are informed and directed by their ethics.







#### LEADERSHIP ETIQUETTE

Work for the success of the entire group, not for self.

Know that power is given by the members and can be taken away.

Everybody is important and no one should be demeaned.





## DISHONEST AND UNETHICAL INFLUENCE TACTICS

Blatantly unethical Deliberate Machiavellianism 2. Gentle manipulation of people and situations 3. Undue pressure **ETHICAL** 4. Debasement CONTINUUM 5. Ingratiation 6. Joking and kidding 7. Upward appeal Slightly unethical





#### **TEAMWORK**



#### **TEAMWORK**

# The combined action of a group of people, especially when effective and efficient.



# SO, WHAT IS A GOOD TEAMWORK?

when a group of people work together cohesively, towards a common goal, creating a positive working atmosphere, and supporting each other to combine individual strengths to enhance team performance.



#### TIPS FOR A GOOD TEAMWORK

Think about your team

first

**Supportive & Care for** 

each other

Never underestimate your

team member

**Cooperate & Contribute** 

Not criticizing/bad-

mouthing team member

Respectful of other team

member







### TRUE TEAMS **ARE MADE WHEN YOU** PUTASIDE

Chiney Ogwumike, Stanford WBB





#### WINNING TEAMS ...

Trust each other
Respect each other
Understand each other
Enjoy each other



#### WORDS TO GROW BY

- 1. We will treat each other with dignity and respect.
- 2. We will praise the accomplishments of each other.
- 3. We will speak kind words to each other.
- 4. We will be encouragers.
- 5. We will seek and speak the truth.
- 6. We will focus on what's right and not worry about who's right.
- 7. We will listen to learn.
- 8. We will smile and have a healthy sense of humor.
- 9. We will not gossip.
- 10. We will expect excellence in all thoughts, words, and actions.



## When **'i''** is replace by **'we'**

'illness'
Becomes
'Wellness'



#### CHARACTERISTIC OF DISRUPTIVE TEAM MEMBER

**Aggressive** 

Irresponsible

Gossiping

**Self-Centred** 

Negativity

Withdrawn

**Dominating** 

**Jealousy** 



Successful people build each other up. They motivate, inspire, and push each other. Unsuccessful people just hate, blame and complain.



A LOT OF PROBLEMS IN THE WORLD WOULD DISAPPEAR IF WE TALKED TO EACH OTHER INSTEAD OF TALK ABOUT EACH OTHER.

MEDIAWERATPS.COM



# If you cannot be positive, then at least be quite.



#### **SUMMARY**